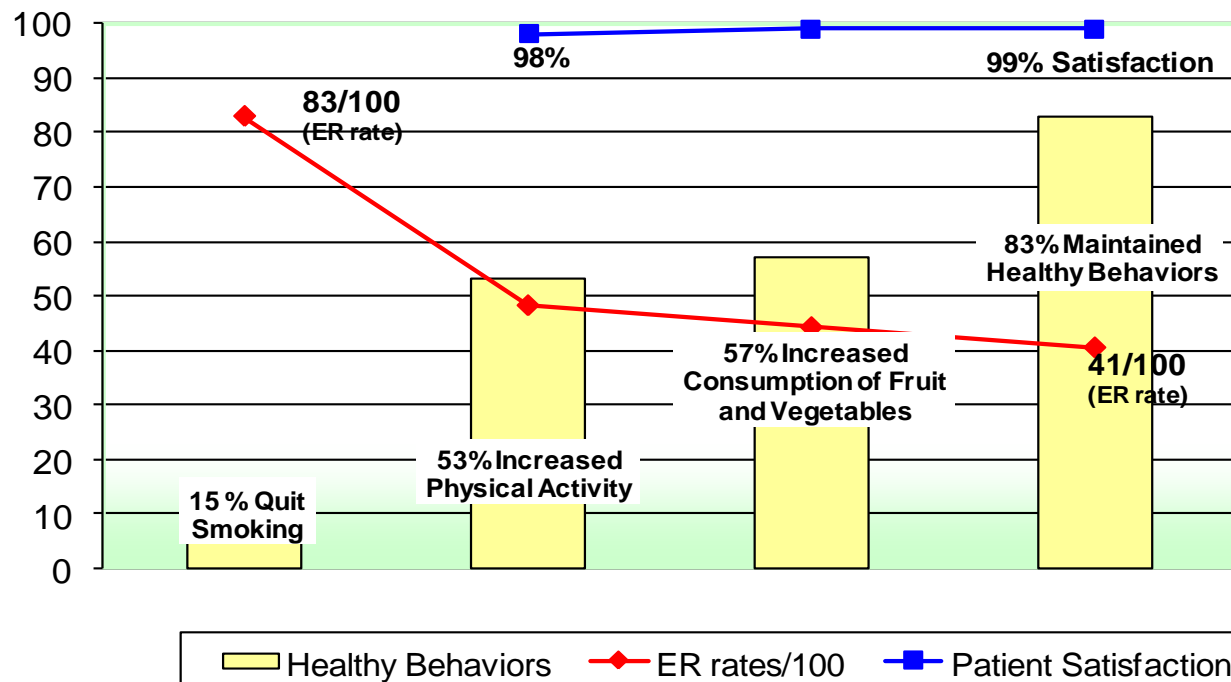


## Genesee Health Plan (GHP)

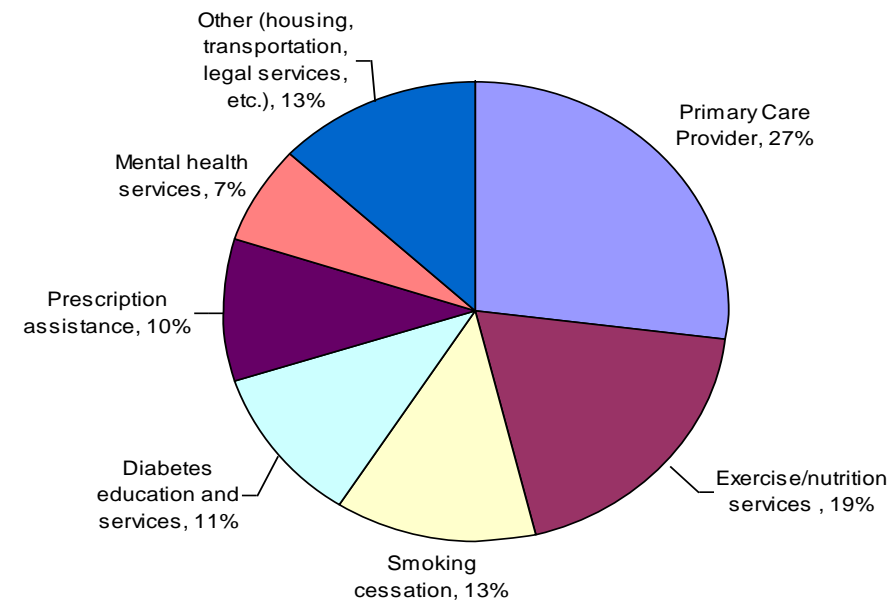
### Achieving the Triple Aim - Improved Health, Reduced Cost, and Improved Experience for the Uninsured in Partnership with Genesee Health Plan



During 2009:

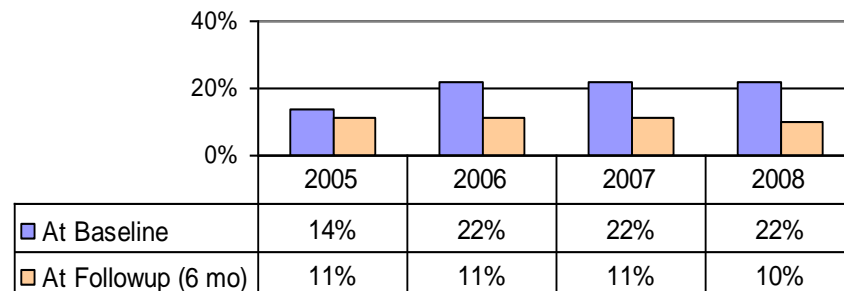
- 1,763 new GHP patients were assessed and engaged in the Health Navigator Self Management Support System, which equals an engagement rate of 21% new GHP members;
- 25,073 contacts, attempts, or patient related activities; and
- 4,534 links to other services based on patient needs

### Linking to Community Resources



Patients engaged in HN interventions reported about half the use of Emergency Room and hospital admissions 6 months following engagement in HN interventions compared to baseline, which has resulted in much less expensive care for the patient and to the medical system.

### Percent of patients engaged in Self Management Support who report one or more visits to the ER in the past 3 months



### Percent of patients engaged in Self Management Support who report one or more admission to the hospital in the past 3 months

